



For thought-provoking commentary on emerging issues in compliance, and to join the conversation, visit **LTCQC.com** for *On Improving Healthcare Quality and Compliance: Insights from the Frontline of Post-Acute Health Care.*

Seasoned in long-term care compliance turnarounds, our professionals have proprietary resources and tools to guide:

- ✓ Quality Indicator (QIS) Surveys
- ✓ Auditing and sophisticated compliance oversight
- ✓ Staffing analysis, screening, training and program development

Our consultation and ongoing support services help clients:

- ✓ Turn data into information
- ✓ Analyze quality indicators
- ✓ Provide powerful yet user-friendly methods for tracking and trending
- ✓ Validate results through ongoing oversight and system feedback
- ✓ Provide training to staff and new hires
- ✓ Ease employee learning curves

To learn more about our services, contact:

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Improving performance where it matters.™

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Achieve the outcomes you choose.



Improving performance where it matters.™

Today, patient care quality is an equal player in the arena of post-acute healthcare compliance.



This paradigm shift challenges long-term care leaders to think in broader terms about resident care and quality of life; and then plan, manage and problem-solve from that wider perspective.

It means that solving compliance problems, or avoiding their occurrence, requires a collaborative organizational focus on improving performance where it matters.

Long-Term Care Quality and Compliance helps post-acute care companies in two important ways:



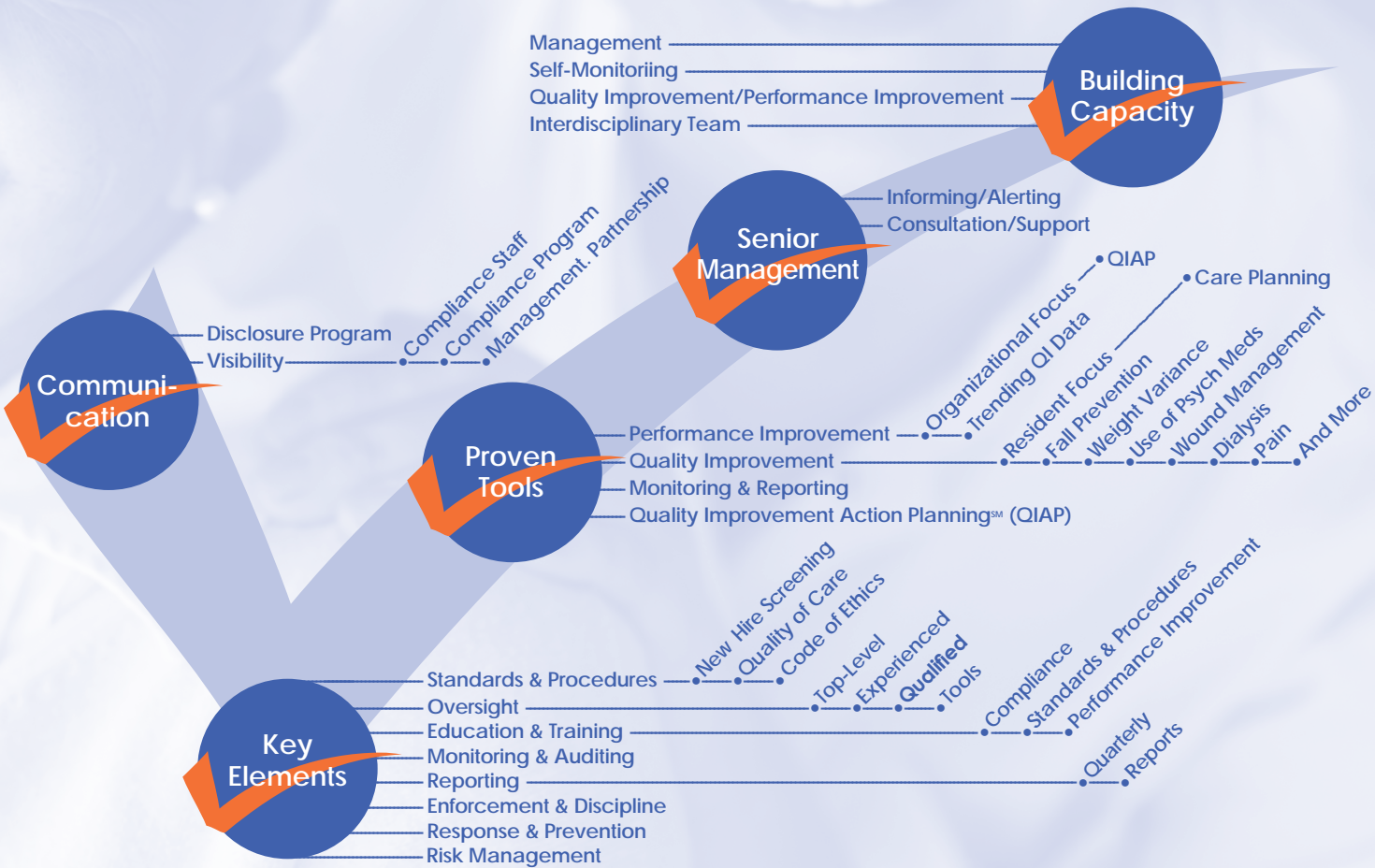
- ✓ If compliance problems exist, we help clients analyze, respond to, and permanently solve them.
- ✓ When company risk reduction is priority, we work closely with clients' internal teams to build cost-effective, continuous quality improvement systems into the organization's everyday business practices.

Our organizational change consultants, nurses, and data analysts use our proven model for organizational process, Quality Improvement Action Planning™, to help clients consistently achieve the outcomes they choose.

We build compliance excellence into everyday business practices.

Corporate Compliance Success

Our integrated suite of proven resources and tools help post-acute care leaders reduce company risk, build capacity, and consistently achieve the outcomes they choose.



Long-Term Care Quality and Compliance helps clients analyze their organizations and identify opportunities to achieve the highest quality compliance outcomes at the most efficient cost.

Improving performance where it matters. SM